

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Steven Lurie	Examiner:	Krisciunas, Linda Mary
Serial No.:	10/021,877	Group Art Unit:	3623
Filed:	December 14, 2001	Docket No.:	76705-202001/US
Title:	APPARATUS AND METHOD FOR ONLINE ADVICE CUSTOMER RELATIONSHIP MANAGEMENT		
Confirmation No.:	2729		

AMENDMENT IN REPLY TO OFFICE ACTION

MAIL STOP: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir/Madam:

In response to the Final Office Action mailed September 8, 2006, please kindly consider the following remarks/arguments in support of a request for continued examination:

Claims are shown in the list of claims that begins on page 2 of this paper; and

Remarks/Arguments begin on page 14 of this paper.